Capt. Stefanie Alley, who has been running tours on her lobster boat since 2004. has figured out how to successfully continue to fish and operate a tourism business.



# Tourism: Business spin-off for sea farmers, lobstermen

"Oh yeah, sure. I know a bunch of lobstermen. Lots of times I'll just call up or go down to the boat to get a few lobsters," said any resident on the Maine coast, anywhere.

"You know a lobsterman? Oh man, that must be so cool, to go right down to the boat and get your lobsters! And Maine is such a beautiful place. I'd love to be able to go around the islands and stuff," replied any of the other 300 million residents of the United States

And there you have it in a nutshell. In the midst of the increasingly important search for alternative income for seafood producers, meaning fishermen and sea farmers, there are untapped resources that might be good sources of revenue.

In this case, we're talking about tourism and the potential for clam diggers, oyster and mussel farmers, lobstermen, and others to find ways to earn some extra cash. In these ventures, stories and personal connections are the stock in trade and a potential source of significant profit.

Tourism opportunity in fishing and aquaculture was the subject of three workshops conducted along the Maine coast in December by the Maine Sea Grant Program, University of Maine

Fishermen and sea farmers are virtual rock stars to those from the nation's interior and to people overseas.

Cooperative Extension, the Lobster Institute, the Island Institute, and the Maine Aquaculture Association. The meetings, held in Belfast, Machias, and Portland, drew approximately 100 people from fishing, sea farming, tourism, agriculture, and economic development.

Trends in tourism show that tourists are looking for direct experiences — ways to connect to the places and people they are visiting. It's also clear that the knowledge and experiences of fishermen and aquaculturists are valuable commodities, as are the boats or farms that most visitors to the state don't typically have access to.

Farmers in the traditional agriculture community have been doing tours and other visitor-focused activities for years now, and finally the movement is extending to the salty side of things,

Capt. Stefanie Alley, a long-time lobsterman and poet out of Islesford, ME, has been running tours since 2004 and presented some of her experiences at the workshop in Machias.

Alley's tourism business has increased every year, and she now usually runs about six tours per week during the season. She noted that the personal connection and the information she has at hand truly is welcome and a main drawing point for visitors.

"The connections you make with people are really good," she said. "People are curious about how lobsters are caught, and they are just fascinated, always looking for the next buoy."



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The fact that lobsters are featured on TV in different ways doesn't hurt either, Alley added.

"People see lobsters in the news and they want to find out more," she said. "Plus, people just really have a good time on a boat."

It took Alley a year or two to really mesh the schedules of fishing and tourism to her satisfaction and, since she does all her own scheduling, she figured out how to make it work.

"I can leave early to go haul, then come back and sell the catch, and then run a tour or two in the afternoon," she explained.

#### **Aquaculture tours**

Those in the aquaculture world have had some success in the tourism profession as well. There are many examples of farms that work frequently with tour boats, kayaking groups, or outfitters on an informal basis, as well as some that have gotten more organized about it.

Hog Island Oyster Co. of Marshall, CA has made oyster farm tourism a main part of its business. Here in the Northeast, the leader has been Island Creek Oyster Co. of Duxbury, MA. Island Creek President Chris Sherman spoke at the Portland meeting and gave the audience a fascinating look at his company's

tourism opportunities.

"While farm tours and the like are not a core business for Island Creek, hospitality is, through service to our retail and chef customers and at our restaurants in

Boston. So, it's only natural that we would open our doors and try to show people a good time," Sherman said.

At Island Creek, the entire farming process is on display from the nursery and upwellers all the way through packaging. The important part is having the visitor get that firsthand experience of the process, the product, and the environment.

The company's premier tourism opportunity is dinner in the Oysterplex, a floating raft that doubles as a freshair dining room. Visitors willingly pay \$1,000 for up to eight people for the experience.

Even though it's a spendy affair, it's a chance to rub shoulders with some of the heroes of the oyster-growing business and to have a meal in a

place that's sure to be well remembered.

"The farm is the beating heart of our brand, so tours and other events are a powerful outreach platform for the rest of our business," Sherman said. "It's also a great way to leverage the site, equipment, and personnel for what has become a meaningful revenue stream during off times in the summer weeks. More importantly, we have a lot of fun doing it!"

#### **Seafood rock stars**

Just remember: For people who live on the coast, knowing a lobsterman, a clam digger, or an oyster farmer is pretty run-of-the-mill, but those same fishermen and sea farmers are virtual rock stars to those from the nation's

> interior and to people overseas.

For Natalie Springuel, an extension associate with Maine Sea Grant, the opportunities for seafood and tourism match up well judging by her long experience with the tourism

—Chris Sherman

industry and coastal communities.

"Visitors these days are really into the personal experience. They don't want to sit around. They want to do something," she said.

"It's all about getting that firsthand experience and coming home with a great memory," Springuel continued. "Fortunately for us, Mainers are really well known for having a lot of expertise, wonderful humor, and for being connected to the natural environment. Visitors want to share in that."



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#### Maine's Working Waterfront Access Protection Program

**Attention Waterfront Property Owners** 

New applications are invited for an early May deadline for cash awards to protect coastal Maine properties that support commercial fishing activities.

For York, Cumberland, Sagadahoc & Lincoln County Contact Hugh Cowperthwaite 535-2920 or <a href="mailto:hsc@ceimaine.org">hsc@ceimaine.org</a>

For Knox, Waldo, Hancock & Washington County Contact Dick Clime 882-5191 or rdc@ceimaine.org

Trends in tourism show that tourists are looking for direct experiences – ways to connect to the places and people they are visiting.



In addition to a farm tour, Island Creek Oyster Company offers dinner in the Oysterplex, a floating raft where visitors pay \$1,000 for the dining experience.

#### **Business sense**

As with any venture, there can be risks. Personal injury and liability, as well as minimizing damage to equipment or the aquaculture crop, including things like biosecurity and invasive species, are all important issues that need to be taken seriously and thought through.

The December workshops addressed those issues through research done by Scott Gunst, a practicing maritime lawyer, registered captain, and former law student at the University of Rhode Island Sea Grant Law Center.

Fortunately, through a careful review of the various risks, good insurance coverage, and legal advice, operators can be well protected both from legal challenges and the various dangers that can arise when working with tour visitors.

To learn more or review the materials presented at the workshops, visit the Maine Sea Grant website at <www.seagrant.umaine.edu/fisheriestourism>. There, you'll also find a full set of easy-to-use fact sheets to help you get started. They cover topics from how to use your lobster license in the tourist trade to maritime law, liability, and insurance to the essentials of what makes an engaging tourist experience.

Dana Morse

Dana Morse is a Maine Sea Grant marine extension associate based at the Darling Marine Center in Walpole, ME. You can reach him by phone at (207)  $563\text{-}8186 \ or \ by \ e\text{-}mail \ at < dana.morse@$ maine.edu>.

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